



Joint Accessibility Plan: Annual Status Update

2014

County of Perth

Municipality of North Perth

Township of Perth South

Township of Perth East

Municipality of West Perth

This document is available in alternative formats, upon request.

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County of Perth Joint Accessibility Plan Annual Status Update 2014

Executive Summary

This update to the multi-year Accessibility Plan outlines the commitment that the County of Perth has made to create an accessible organization by identifying, removing and preventing barriers for people with disabilities. This plan was established, reviewed and updated in consultation with persons with disabilities and with the Accessibility Advisory Committee (AAC), in order to create a cross-county accessibility plan with the County of Perth, the Municipality of North Perth, the Township of Perth South, the Township of Perth East, and the Municipality of West Perth. It incorporates the intentions of the County of Perth and its Member Municipalities to meet its obligations under the Ontarians with Disabilities Act, 2001 (ODA) and the Accessibility for Ontarians with Disabilities Act, 2005 (AODA).

This plan will be posted on the County's website, as well as the Member Municipalities websites, and shall be made available in an accessible format and with communication supports, upon request.

Obligations

Ontarians with Disabilities Act, 2001 (ODA)

The ODA was passed into law "to improve opportunities for persons with disabilities and to provide for their full involvement in the identification, prevention and removal of barriers to their full participation in the life of the Province."

The ODA requires municipalities to prepare annual accessibility plans and to consult with an Accessibility Advisory Committee (AAC) on the contents of the plan. The purpose of the plan is to identify, remove and prevent barriers to accessibility in each municipality's by-laws, policies, practices and services. The accessibility plan must be made available to the public, and in alternative formats, upon request.

Accessibility for Ontarians with Disabilities Act, 2005 (AODA)

The AODA sets out a road map for an accessible Ontario by 2025 with mandatory and enforceable standards including:

- Customer Service Standards
- Information and Communications Standards
- Employment Standards
- Transportation Standards
- Built Environment Standards

The Customer Service Standard became law (Ontario Regulation 429/07) on January 1, 2008, and the County of Perth and the Member Municipalities have complied with this standard since January 1, 2010.

The next three standards – Information and Communication, Employment and Transportation – are all part of the Integrated Accessibility Standard Regulation or IASR (Ontario Regulation 191/11), which became law on June 7, 2011. The requirements for this standard will be phased in over time between 2011 and 2021.

The accessibility standards for the Built Environment focus on removing barriers in two areas:

1. **Public Spaces:** the Design of Public Spaces Standard became law in December 2012. This standard applies only to new constructions or major renovations being designed for outdoor elements. Jointly, the County of Perth and its Member Municipalities must comply with this standard by January 1, 2016.
2. **Buildings:** Ontario's Building Code has been amended to include enhancements to accessibility in buildings. As of January 1, 2015, new construction and renovations will be subject to updated accessibility requirements.

Consultation

This plan has been developed in consultation with the Perth County Accessibility Advisory Committee (AAC). The AAC currently has eight (8) voting positions, which provide representation for each Municipality within Perth County, consistent with the expectations of the ODA, 2001.

Implementation

The County of Perth and its Member Municipalities support the spirit and goals of the AODA to make the Province of Ontario accessible by 2025. A commitment has been made to identify and eliminate wherever possible, all forms of barriers faced by people with disabilities, including:

- Attitudinal
- Physical
- Architectural
- Policy/Practices
- Technological
- Information and Communications
- Legislative

Structure and Governance

The Human Resources Division of the Office of the CAO, the Accessibility Advisory Committee (AAC) and the Accessibility Coordinator are responsible at a corporate level for ensuring compliance to the AODA, and sharing legislative analyses and subject matter expertise. The County of Perth and each of its Member Municipalities are separately responsible for ensuring that all departments with their Municipalities are compliant with the Standards contained within the AODA. Each department is accountable for ensuring that their respective clauses are executed according to the legislative requirements to the service industry.

Informal consulting groups will be developed on an ad hoc basis for variable terms to assist in policy and procedure review and development and implementation.

This plan is subject to approval by the County of Perth Council and all Member Municipalities Councils.

Municipal Jurisdictions Participating in this Plan

The Corporation of the County of Perth

1 Huron Street
Stratford, ON N5A 5S4

Member Municipalities

The Municipality of North Perth

330 Wallace Ave N
Listowel, ON N4W 1L3

The Township of Perth South

3191 Road 122
St. Pauls, ON N0K 1V0

The Township of Perth East

P.O. Box 455
25 Mill Street E
Milverton, ON N0K 1M0

The Municipality of West Perth

P.O. Box 609
169 David Street
Mitchell, ON N0K 1N0

Key Contact

Julia Opie, Accessibility Coordinator
Corporation of the County of Perth
1 Huron Street, Stratford, ON N5A 5S4
Tel: 519.271.0531 Ext. 141
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jopie@perthcounty.ca

Our Progress on the AODA Regulations

The following outlines our commitments and our progress in 2014 in meeting the accessibility standards in five key areas:

- Customer Service
- Information & Communication
- Employment
- Transportation
- Built Environment

There are also a number of General Requirements that apply across all of the accessibility standards.

General Requirements

Procurement

People with disabilities will be treated equitably with respect to the procurement, use and benefit of County services, programs, goods and facilities in a manner that respects their dignity, independence, and integration. This commitment extends to residents, employees, visitors and other stakeholders with visible and non-visible disabilities. Furthermore, the County will ensure that accessibility is integrated into all County initiatives, business practices, boards, committees, departments and divisions. Where it is not practicable to incorporate accessibility criteria and features into the procurement of goods, services or facilities, an explanation will be provided, upon request.

Reporting

Reports will be produced annually on the progress and implementation of this plan, and this information will be posted on our websites and will be available in alternate formats, upon request. The Multi-Year Plan will be reviewed and updated once every five years. Compliance Reports will be filed with Service Ontario by the County and the Member Municipalities, as required.

Training

By January 1, 2014, all employees, volunteers and persons developing policies for the County of Perth and its Member Municipalities have been trained on the requirements of the accessibility standards in the IASR and on the Human Rights Code. Persons who provide goods, services or facilities on behalf of the County must also be trained. Whenever changes to accessibility policies occur, training will be provided in order to ensure an understanding of any changes.

Records have been maintained for training provided on accessibility, including the dates of the training and the number of individuals who attended.

Feedback

The County of Perth and its Member Municipalities welcome input from the public in order to help identify ways in which we can improve accessibility in facilities, goods and services. Members of the public are encouraged to share their comments or suggestions by contacting the Accessibility Coordinator at the County of Perth or complete the [Contact Us](#)¹ section on the County of Perth website.

Phone: 519-271-0531 x 141
Email: accessibility@perthcounty.ca
Mail: Accessibility Coordinator
Corporation of the County of Perth
1 Huron Street
Stratford, ON N5A 5S4

¹ http://www.perthcounty.ca/contact_us

Accessible Customer Service Standard

(Ontario Regulation 429/07)

Commitment

The County of Perth and its Member Municipalities are committed to providing equal treatment to people with disabilities with respect to the use and benefit of County services, programs, goods and facilities in a manner that respects their dignity, independence, integration and is equitable in relation to the broader public. This commitment extends to residents, employees, visitors and other stakeholders with visible and non-visible disabilities.

There were no new requirements for 2014 with regards to the Customer Service Standard.

All of the requirements in the Customer Service Standard continue to be maintained by the County of Perth and its Member Municipalities, including those pertaining to the following:

- accessible customer service policies
- practices and procedures
- service animals
- support persons
- customer feedback
- staff training

Integrated Accessibility Standards Regulation Ontario

(Ontario Regulation 191/11)

Information and Communications Standard

Commitment

The County of Perth and its Member Municipalities are committed to ensuring that information and communications about our goods, services and facilities are available and accessible to people with disabilities. The County and its Member Municipalities will follow universal design principles and best practices as a minimum, based upon the Ontario Human Rights Code and the Information and Communications Standard of the IASR, when developing, implementing and maintaining information and communication strategies and products. This includes website, intranet sites, communication materials, telephone communications and face-to-face interactions. If our organization determines that it is not technically feasible to convert the information or communications, or the technology to convert the information is not readily available, we will be obligated to provide the person who requires the information with an explanation as to why the information or communications are unconvertible, and with a summary of the unconvertible information or communications.

Progress

The Corporation of the County of Perth

Accomplishments:

- Accessible formats and communication supports are available for persons with disabilities, upon request, and are responded to in a timely manner. Policies are in place to ensure that accessible formats are provided at a cost no higher than other documents available to the public. This is made clear to all employees as well as the public on any public communications, including the County of Perth website.
- Creation of Communications Plan & Policy – Adopted by Council June 2014. Outlines guiding principles, goals and an implementation schedule for improving the quality of internal and external communications, and supporting and encouraging an engaged community, with accessibility considerations.
- All new County employees trained on the Information and Communications Standard through online Moodle module or instructor led sessions, as applicable to their duties.
- “Administration of Social Media: Guidelines” document created for staff, including section on Accessibility. Adopted by Council July 2014.

- Ongoing conversion of departmental templates to accessible formats

Goals:

- Finish training materials, and train designated employees at the County and Member Municipalities on Creating Accessible Documents
- Ensure that all documentation uploaded to the County Internet Website and Intranet Website, is in an accessible format – from 2012 and no later than January 1, 2021.
- Continue to update templates for accessibility.
- Ensure that the County of Perth internet and intranet websites and web content, with some exceptions, conform to Web Content Accessibility Guidelines (WCAG) 2.0 Level AA by January 1, 2021.
- Efforts to provide accessible/alternate formats at the Stratford-Perth Archives will be continued, upon request, considering new technologies for converting archival materials as they become available.

Municipality of North Perth

Accomplishments:

- North Perth successfully passed an accessibility audit in 2014.
- Accessible formats and communication supports are available for persons with disabilities, upon request, and are responded to in a timely manner. Policies are in place to ensure that accessible formats are provided at a cost no higher than other documents available to the public. This is made clear to all employees as well as the public on any public communications, including the North Perth website.
- Creation of Communications Plan & Policy – Adopted by North Perth Council April 28, 2014. Outlines guiding principles, goals and an implementation schedule for improving the quality of internal and external communications, and supporting and encouraging an engaged community, with accessibility considerations.
- New employees trained on the Information and Communications Standard through “AccessForward” online module or instructor led sessions, as applicable to their duties.
- Ongoing conversion of departmental templates to accessible formats
- Ensuring that documents uploaded to the North Perth website are in an accessible format.

Goals:

- Ensure that all documentation uploaded to the North Perth Internet Website, is in an accessible format – from 2012 and no later than January 1, 2021.
- Continue to update templates for accessibility.
- North Perth Public Library will continue to develop their policies for accessible documents.
- Ensure that the North Perth website and web content, with some exceptions, conforms to Web Content Accessibility Guidelines (WCAG) 2.0 Level AA by January 1, 2021.
- “Administration of Social Media: Guidelines” document created for staff, including section on Accessibility.

Township of Perth South**Accomplishments:**

- Accessible formats and communication supports are available for persons with disabilities, upon request, and are responded to in a timely manner. Policies are in place to ensure that accessible formats are provided at a cost no higher than other documents available to the public. This is made clear to all employees as well as the public on any public communications, including the Perth South website.
- Creation of Communications Plan & Policy – Adopted by Perth South Council July 8, 2014. Outlines guiding principles, goals and an implementation schedule for improving the quality of internal and external communications, and supporting and encouraging an engaged community, with accessibility considerations.
- All new Township of Perth South employees, members of council, and council appointees trained on the Information and Communications Standard through “AccessForward” online module or instructor led sessions, as applicable to their duties.
- “Administration of Social Media: Guidelines” document created for staff, including section on Accessibility.
- Ongoing conversion of departmental templates to accessible formats
- Epost initiated to allow residents to pay water and tax bills online.
- On-line sports recreation registration and payment
- Ensuring that documents uploaded to the Perth South website are in an accessible format.

- 2014 Accessible Municipal Election utilizing “Vote by Mail” which provided convenience of voting from home.

Goals:

- Designated employees to attend Accessible Documents training provided by the County
- Ensure that all documentation uploaded to the Perth South Internet Website, is in an accessible format – from 2012 and no later than January 1, 2021.
- Continue to update templates for accessibility.
- Ensure that the Perth South website and web content, with some exceptions, conforms to Web Content Accessibility Guidelines (WCAG) 2.0 Level AA by January 1, 2021.

Township of Perth East

Accomplishments:

- Accessible formats and communication supports are available for persons with disabilities, upon request, and are responded to in a timely manner. Policies are in place to ensure that accessible formats are provided at a cost no higher than other documents available to the public. This is made clear to all employees as well as the public on any public communications, including the Perth East website.
- Creation of Communications Plan & Policy – Adopted by Perth East Council September 16, 2014. Outlines guiding principles, goals and an implementation schedule for improving the quality of internal and external communications, and supporting and encouraging an engaged community, with accessibility considerations.
- All new Perth East employees trained on the Information and Communications Standard through online “AccessForward” module or instructor led sessions, as applicable to their duties.
- “Administration of Social Media: Guidelines” document created for staff, including section on Accessibility. Adopted by Perth East Council November 4, 2014.
- Ongoing conversion of departmental templates to accessible formats
- Ensuring that documents uploaded to the Perth East website are in an accessible format
- water and tax bills online payment options available
- 2014 Accessible Municipal Election utilizing vote by mail which provided convenience of voting from home

Goals:

- Additional employees (beyond those already trained) to attend Accessible Documents training provided by the County
- Ensure that all documentation uploaded to the Perth East Internet Website, is in an accessible format – from 2012 and no later than January 1, 2021.
- Continue to update templates for accessibility.
- Perth East Public Library will continue to develop their policies for accessible documents.
- Ensure that the Perth East website and web content, with some exceptions, conforms to Web Content Accessibility Guidelines (WCAG) 2.0 Level AA by January 1, 2021.

Municipality of West Perth**Accomplishments:**

- Accessible Municipal Election, with internet voting capability at home or at library or voting at arena on Election Day.
- Sign language interpreter signed the National Anthem at the inaugural meeting of the 2014-18 West Perth Council.
- Water bills can now be paid online.
- All new West Perth employees trained on the Information and Communications Standard through online “AccessForward” module or instructor led sessions, as applicable to their duties.
- Accessible formats and communication supports are available for persons with disabilities, upon request, and are responded to in a timely manner. Policies are in place to ensure that accessible formats are provided at a cost no higher than other documents available to the public. This is made clear to all employees as well as the public on any public communications, including the West Perth website.
- Creation of Communications Plan & Policy – Adopted by West Perth Council June 16, 2014. Outlines guiding principles, goals and an implementation schedule for improving the quality of internal and external communications, and supporting and encouraging an engaged community, with accessibility considerations.
- “Administration of Social Media: Guidelines” document created for staff, including section on Accessibility. Social Media policy was adopted by West Perth Council 15 April 2013.
- Ongoing conversion of departmental templates to accessible formats

- Ensuring that documents uploaded to the West Perth website are in an accessible format

Goals:

- Choose employees to attend Accessible Documents training provided by the County – by April 30, 2015
- Ensure that all documentation uploaded to the West Perth Internet Website, is in an accessible format – from 2012 and no later than January 1, 2021.
- Continue to update templates for accessibility.
- West Perth Public Library will continue to develop their policies for accessible documents.
- Ensure that the West Perth website and web content, with some exceptions, conforms to Web Content Accessibility Guidelines (WCAG) 2.0 Level AA by January 1, 2021.

Employment Standard

Commitment

A commitment has been made by the County of Perth and its Member Municipalities to inclusive and accessible employment practices that ensure the process of finding, hiring and retaining employees who have disabilities is inclusive. The County and the Member Municipalities are all in compliance with the requirements of this standard.

There were no new requirements for the Employment Standard in 2014.

All of the requirements in the Employment Standard continue to be maintained by the County of Perth and its Member Municipalities, including those pertaining to the following:

- Recruitment, assessment and selection
- Accessible formats and communication supports for employees
- Workplace emergency response information
- Documented individual accommodation plans
- Return to work process
- Performance management
- Career development and advancement
- Redeployment

Transportation Standard

Commitment

The County of Perth is committed to ensuring that people with disabilities have access to accessible public transportation.

The County of Perth and its member Municipalities do not currently license any conventional, specialized or public transportation services, nor does the County license taxicabs. Of the four lower tiers, only the Municipalities of North and West Perth license taxicabs.

Duties of Municipalities – Taxicabs

Progress

The Corporation of the County of Perth

The County of Perth has no obligations to meet under the Transportation Standard of the IASR, however the County is committed to ensuring that people with disabilities have information on accessible public transportation services available within the County. In order to meet this commitment, the Accessibility Coordinator had proposed to compile and maintain a listing of available accessible transportation services provided by organizations servicing the lower tier municipalities, the City of Stratford and the Town of St. Marys, and surrounding areas within the County of Perth. This listing was to be posted on the County website, and be available in alternate formats, upon request.

This information is all available and is maintained on the Southwest Healthline website, under “Transportation - Accessible - Huron and Perth” at the following link:

[Southwest Healthline](#)²

This link is provided on the County of Perth website.

Municipality of North Perth

Accomplishments:

- By-law 166-2014 is in effect.
- New taxi ID Plates will be purchased, distributed and fastened on all licensed taxis in North Perth.

² <http://www.southwesthealthline.ca/listServices.aspx?id=10109>

Goals:

- Continue to consult with the AAC, all licensed Taxicab companies, the public and persons with disabilities regarding the proportion of on-demand accessible taxicabs required in North Perth – ongoing.
- Work with licensed taxicab companies to bring accessible taxicabs to North Perth – ongoing. Working on Braille documents to be added to the taxicabs.
- Annual progress report on how the Municipality of North Perth will meet the needs of people requiring accessible on-demand taxicabs. At this point, the demand is currently being met by the VON Mobility Bus.

Municipality of West Perth**Accomplishments:**

By-law 123-2012 is in effect.

Goals:

- Continue to consult with the AAC, all licensed Taxicab companies, the public and persons with disabilities regarding the proportion of on-demand accessible taxicabs required in West Perth – ongoing.
- Work with licensed taxicab companies to bring accessible taxicabs to West Perth – ongoing. There are currently no accessible taxicabs in West Perth.
- Annually report progress on how the Municipality of West Perth will meet the needs of people requiring accessible on-demand taxicabs.

Duties of Municipalities – Specialized Transportation Services

The County of Perth and three of the Member Municipalities do not license Specialized Transportation Services for persons with disabilities. However, there are some Specialized Transportation services available within these communities, including:

- **VON – Easy Ride** – for residents of North Perth
- **Perth East Transportation** – for residents of Perth East

There are also Specialized Transportation Services within the City of Stratford and the Town of St. Marys, which will travel to locations within the County of Perth, including:

- **Parallel Transit** – Located in the City of Stratford, but will travel to locations in Perth County
- **Easy Ride** – Located in the City of Stratford, but will travel to locations in Perth County
- **St. Marys & Area Mobility Services** – Located in St. Marys, but will travel to locations in Perth County.

Progress

Municipality of West Perth

- **Mitchell and Area Mobility Bus** – residents of West Perth, and anyone who can show proof of eligibility in any other paratransit service in Ontario, can use this service.

Accomplishments:

- By-law 123-2012 is in effect.
- Met the requirements for Specialized Transportation Services outlined in the IASR – Transportation Standard, including references to:
 - Eligibility Application Process
 - Emergency or Compassionate Grounds
 - Bookings
 - Trip Restrictions

Goals:

- **Review and update agreement and operation of the Mobility Bus to ensure compliance to the Requirements for Specialized Transportation Services as outlined in the IASR – Transportation Standard, including references to:**
 - Categories of Eligibility – by January 1, 2017
 - Fare Parity – by January 1, 2017
 - Hours of Service – by January 1, 2017

The Built Environment

Commitment

The Accessibility Standards for the Built Environment focus on removing barriers in two areas:

1. public spaces, and
2. buildings.

This will make it easier for all Ontarians — including people with disabilities, seniors and families — to access the places where they work, travel, shop and play.

As a large public sector organization, the Design of Public Spaces Standard only applies to new construction and planned redevelopment on or after January 1, 2016.

Ontario's Building Code has been amended to include enhancements to accessibility in buildings. As of January 1, 2015, new construction and renovations will be subject to updated accessibility requirements

Progress

1. The Corporation of the County of Perth

Accomplishments

- Completed installation and testing of Visual Fire Alarms in the Courthouse to meet new requirements in the Ontario Building Code.
- Draft Perth County Site Plan Design Guidelines created, outlining relevant Provincial and Municipal regulations with particular regard to accessibility requirements, shared with Chief Building Officials across the County for feedback.
- New Perth County Archives building construction with site plan review input from the Perth County Joint Accessibility Advisory Committee

Goals

- To continue to meet the requirements of the Ontario Building Code
- To meet the requirements of the Design of Public Spaces Standard by January 1, 2016, including:
 - Recreational trails and beach access routes
 - Outdoor public use eating areas
 - Outdoor play spaces
 - Exterior paths of travel
 - Accessible parking
 - Obtaining services
 - Maintenance planning
- Approval by County and all Member Municipality Councils of the Draft Perth County Site Plan Design Guidelines
- Development by Perth County Chief Building Officials and implementation of a Site Plan Review Checklist, including a step involving Site Plan Reviews by the Perth County Joint Accessibility Advisory Committee for specific site plans within the County.
- Final stages of building the Perth County Archives, incorporating the Design of Public Spaces Standard and changes to the Ontario Building Code, as well as Universal design principals for accessibility, with input from the Perth County Joint Accessibility Advisory Committee.
- Renovate and re-purpose the old Archives Building at 24 St. Andrew Street in Stratford for office use, ensuring compliance with the Design of Public Spaces

Standard and the Ontario Building Code, as well as Universal design principles, including the installation of:

- A Lift
- A Universal washroom
- Accessible signage

- Plan and re-build the Mitchell Public Works Buildings, incorporating the Design of Public Spaces Standard and changes to the Ontario Building Code.
- Research and install new way-finding and emergency signage in the Perth County Courthouse, ensuring to meet all standards and Universal Design Principals.
- Plan and build a new Emergency Medical Services (EMS) Building in Stratford, incorporating the Design of Public Spaces Standard and changes to the Ontario Building Code.
- Continue to refer to the Ontario Building Code for any new construction or re-development, as well as the Design of Public Spaces Standard to ensure compliance.

2. Municipality of North Perth

Accomplishments

- A new Day Care Centre has been designed incorporating accessibility standards
- North Perth Development Standards have been revised incorporating accessibility standards
- Binning Street construction has been designed and will be constructed incorporating accessibility standards.

Goals

- To continue to meet the requirements of the Ontario Building Code
- To meet the requirements of the Design of Public Spaces Standard by January 1, 2016, including:
 - Recreational trails and beach access routes
 - Outdoor public use eating areas
 - Outdoor play spaces
 - Exterior paths of travel
 - Accessible parking
 - Obtaining services
 - Maintenance planning
- Approval by County and all Member Municipality Councils of the Draft Perth County Site Plan Design Guidelines

- Development by Perth County Chief Building Officials and implementation of a Site Plan Review Checklist, including a step involving Site Plan Reviews by the Perth County Joint Accessibility Advisory Committee for specific site plans within the County.
- Improve access to the accessible washroom at the Municipal Office
- Plan fully accessible, Cemetery and Recreation Facility, including washrooms and door openers.
- Pave a portion of the trail to Binning Street to increase the accessibility to the trail system.
- Plans for the redesign of the downtown streetscapes for Atwood, Monkton and Listowel are to incorporate accessibility.
- Design the Roundabout at Line 86 and Highway 23 intersection in accordance with accessibility standards.
- Replacement and repair work on sidewalks to be completed in accordance with the accessibility standards
- Sidewalks are to be extended to private and public institutions (i.e retirement homes)

3. Township of Perth South

Accomplishments

- Sidewalk replacement in Sebringville on Huron Road, including upgrading from 1.2 metres wide to 1.8 to 2.0 metres wide, and accessible ramps at Station Road
- New stone dust accessible pathway for wheelchairs, walkers, etc. around Optimist Park, St. Pauls, including accessible pathway to soccer fields
- Received input from the Joint Perth County Accessibility Advisory Committee on various projects (i.e. Perth County Archives building)

Goals

- To continue to meet the requirements of the Ontario Building Code
- To meet the requirements of the Design of Public Spaces Standard by January 1, 2016, including:
 - Recreational trails and beach access routes
 - Outdoor public use eating areas
 - Outdoor play spaces
 - Exterior paths of travel
 - Accessible parking
 - Obtaining services
 - Maintenance planning

- Approval by County and all Member Municipality Councils of the Draft Perth County Site Plan Design Guidelines
- Development by Perth County Chief Building Officials and implementation of a Site Plan Review Checklist, including a step involving Site Plan Reviews by the Perth County Joint Accessibility Advisory Committee for specific site plans within the County.
- Finish replacing existing sidewalk with 1.5 metre wide walk in Sebringville, including curb cuts at intersections.

4. Township of Perth East

Accomplishments

- Administrative Office, Milverton:
 - New asphalt for entire parking lot and elimination of curb obstacles (sidewalk and parking lot are equal height)
 - New asphalt painting, markings and signage showing accessible parking areas.
- Parking Lot, Mill Street East, Milverton
 - New asphalt for entire parking lot
 - New asphalt painting, markings and signage showing accessible parking areas.
- Rostock Hall, Rostock
 - New sidewalk in front of facility to eliminate step barrier.
- New Public Works Shop, Line 61
 - Fully Accessible
 - Automatic Doors
 - Accessible male and female washroom with toilet, showers, mirrors, sink etc.
 - Motion lighting inside washroom and hallways
 - Automatic Doors
- Milverton, Grosch Street and Temperance Street
 - New sidewalks, 1.5 metre width with wheelchair accessible ramps, directional indicators for visual impaired.

Goals

- To continue to meet the requirements of the Ontario Building Code
- To meet the requirements of the Design of Public Spaces Standard by January 1, 2016, including:
 - Recreational trails and beach access routes

- Outdoor public use eating areas
- Outdoor play spaces
- Exterior paths of travel
- Accessible parking
- Obtaining services
- Maintenance planning
- Approval by County and all Member Municipality Councils of the Draft Perth County Site Plan Design Guidelines
- Development by Perth County Chief Building Officials and implementation of a Site Plan Review Checklist, including a step involving Site Plan Reviews by the Perth County Joint Accessibility Advisory Committee for specific site plans within the County.
- Shakespeare, Line 34 to Stevenson Street
 - New Sidewalk
- Any existing sidewalks for replacement, will be of increased width from existing 1.2 metres width to 1.5 metre widths
- New Walking Trail to have an accessible surface to accommodate wheelchairs

5. Municipality of West Perth

Accomplishments

- Fullarton Ball Park
 - New playground equipment with accessibility features
 - Playground surface changed from sand to compactible stone dust to improve accessibility
 - Hand rails on bleachers
- Dublin Pavilion
 - New kitchen with accessible hand washing station and dishwasher

Goals

- To meet the requirements of the Design of Public Spaces Standard in the rehabilitation plans for the West Perth Nature/Walking Trail.
- Dublin Pavilion – installation of power operated doors and visual fire alarm
- To continue to meet the requirements of the Ontario Building Code
- To meet the requirements of the Design of Public Spaces Standard by January 1, 2016, including:
 - Recreational trails and beach access routes
 - Outdoor public use eating areas

- Outdoor play spaces
 - Exterior paths of travel
 - Accessible parking
 - Obtaining services
 - Maintenance planning
- Approval by County and all Member Municipality Councils of the Draft Perth County Site Plan Design Guidelines
 - Development by Perth County Chief Building Officials and implementation of a Site Plan Review Checklist, including a step involving Site Plan Reviews by the Perth County Joint Accessibility Advisory Committee for specific site plans within the County.

Our Commitment

A commitment has been made by the County of Perth and its Member Municipalities to make accessibility in County services, programs, goods and facilities a reality. Progress to date has been and will continue to be a collaborative effort between the Upper and Lower Tiers. As well, the sharing of knowledge and documentation between Municipalities and other Organizations in Ontario has been invaluable, and illustrates the commitment that the people of Ontario have made to the AODA.

There is much work to be done, and we will continue to identify and remove barriers in order to create accessible spaces and services that everyone can use. Our success is dependent upon continued collaboration and feedback from the public. We encourage employees, residents and visitors to Perth County to share their suggestions and comments on how we might make improvements in order to create a more accessible County.

Please contact us through one of the following methods:

County of Perth Website: www.perthcounty.ca

Phone: 519-271-0531 x 141

Mail: Accessibility Coordinator

County of Perth

1 Huron Street

Stratford, ON N5A 5S4

Email: accessibility@perthcounty.ca